

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## **COMMITTEE ON HEALTH AND HUMAN NEEDS**

**Wednesday, January 26, 2011 - 8:00 A.M.**  
**Milwaukee County Courthouse, Room 201-B**

### **MINUTES**

**PRESENT:** Supervisors Dimitrijevic, Mayo, Rice, Lipscomb, Harris, and West (Chair)

#### **SCHEDULED ITEMS:**

#### **COUNTY EXECUTIVE - 1**

1. 11-81 From the County Executive requesting support of the concepts and  
11-49 objectives outlined in the mental health initiative and directing the Interim  
Director, Department of Health and Human Services, to develop a report  
describing the details of a pilot project creating a model for a managed  
care system with small facilities located in the community.

#### **APPEARANCES:**

County Executive Lee Holloway

Geri Lyday, Interim Director, Department of Health and Human Services

00:28 County Executive Holloway provided the Committee with an extensive  
overview of his mental health vision and initiative. The overall goals of  
this initiative are to improve the care of patients through collaboration  
with the community, establishing partnerships with area healthcare  
providers, and establishing mechanisms that will bring more funding into  
the mental health system.

08:32 Ms. Lyday provided the Committee with an update on the Continuum of  
Care.

Questions and comments ensued.

#### ***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

## SCHEDULED ITEMS:

### RESOLUTIONS - 1

2. 11-74 A Resolution by Supervisor Rice requesting Wisconsin's State and Federal  
RES 11-25 representatives to work to establish a "fast-track" exception process for  
determining and presenting military related honors for deserving World  
War II or other aging veterans and authorizing and directing the County  
Clerk to convey such message to the Wisconsin representative delegation.
- 00:34 Supervisor Rice explained the intent of this resolution, which is to assist  
aging veterans that are experiencing difficulty with the process of  
attempting to obtain the honors that they are so richly deserving of, World  
War II veterans in particular.
- 03:00 Mr. Daniel Pelchen and Ms. Renee Riddle, Stars and Stripes Honor Flight  
Board of Directors, appeared, spoke, and presented video footage of their  
most recent Honor Flight.
- 12:29 Supervisor Mayo requested to be added as a cosponsor to this resolution.

Questions and comments ensued.

#### ***MOTION BY:(Rice) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

### DEPARTMENT OF FAMILY CARE – 2

3. 10-347(a) **2011 Budget Amendment 1A026:** From the Interim Director,  
INF 11-36 Department of Family Care (DFC), submitting an informational report  
regarding the examination of both the current parking availability and  
meeting space for visitors to the DFC. **(INFORMATIONAL ONLY  
UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

#### **APPEARANCES:**

Maria Ledger, Interim Director, Department of Family Care  
James Hodson, Chief Financial Officer, Department of Family Care

- 00:30 Ms. Ledger indicated since the move to the Courthouse, they found there  
to be sufficient parking spots located in MacArthur Square for staff  
interested in parking arrangements, so parking availability has been a non-  
issue. Parking validation is offered to Family Care members and/or their  
caregivers. Ms. Ledger went on to state they have been very successful

## SCHEDULED ITEMS:

with locating meeting and training space within the Courthouse and the Underwood facility.

***The Committee took no action regarding this informational item.***

4. 11HN01 From the Interim Director, Department of Family Care, submitting an  
INF 11-37 informational report on the effects of multiple Care Management  
Organizations (CMOs) operating Family Care in Milwaukee County.  
**(Also considered by the Committee on Finance and Audit.)**  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE  
COMMITTEE)**

### **APPEARANCES:**

Maria Ledger, Interim Director, Department of Family Care  
James Hodson, Chief Financial Officer, Department of Family Care

00:19 Ms. Ledger stated that it is important to keep the Board informed  
regarding the other managed care system operating in Milwaukee County  
(in addition to the Milwaukee County Department of Family Care), which  
is Community Care Incorporated (CCI). The State informed Ms. Ledger  
that CCI has been given a risk sharing arrangement by the State  
Department of Health Services due to the financial challenges faced by  
CCI. Enrollments for CCI will not be suspended, but the rates being paid  
to the provider agencies in their network will be reduced.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

## DEPARTMENT ON AGING – 1

5. 10-34(a)(c) From the Director, Department on Aging, requesting authorization to  
11-37 award additional funds to calendar year 2010 Contracts with Bethesda  
Community Senior Citizens Center, Inc., Project Focal Point, Inc., Asian  
American Community Center, Inc., Indian Council of the Elderly, Inc.,  
Hmong/American Friendship Association, Milwaukee Christian Center,  
Inc., Goodwill Industries of Southeastern Wisconsin, Inc., and Interfaith  
Older Adult Programs, Inc., for program and service contracts.

### **APPEARANCES:**

Jonette Arms, Assistant Director, Department on Aging  
Gary Portenier, Program Planning Coordinator, Department on Aging

Questions and comments ensued.

## SCHEDULED ITEMS:

**MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

### DISABILITIES SERVICES DIVISION – 1

6. 11HN02 From the Interim Director, Department of Health and Human Services,  
INF 11-26 submitting an informational report providing an update on the Children's  
Long-Term Support Waiver Program expansion in the Disabilities  
Services Division. **(INFORMATIONAL ONLY UNLESS OTHERWISE  
DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Mark Stein, Interim Administrator, Disabilities Services Division, DHHS

00:23 Ms. Lyday stated they have acquired additional resources in the form of  
available slots as part of this last biennium. This, along with a change in  
model, has allowed them to be able to provide waiver services to families  
who had children on the waiting list. With the additional slots, they have  
been able to eliminate approximately a 500-family waiting list over the  
last year. There is also a new initiative to establish a third party  
payer/administrator source that the State is requesting all counties move  
toward.

03:18 Mr. Stein provided information on the new initiative, which is part of the  
Family Care expansion project, where the State and the University of  
Wisconsin-Milwaukee (UWM) will assist in enhancing the youth transition  
program.

***The Committee took no action regarding this informational item.***

### CLERK OF CIRCUIT COURTS – 1

7. 11-65 From the Clerk of Circuit Court, Director of Court Services, requesting  
11-46 authorization to enter into a contract with the Wisconsin Department of  
Children and Families in the amount of \$320,537 for the period of  
January 1, 2011 through June 30, 2011, to conduct permanency plan  
reviews for all Milwaukee County children in out-of-home care.

**APPEARANCE:**

Liz Finn Gorski, Court Coordinator, Combined Court Related Operation,  
Children's Court Center

## SCHEDULED ITEMS:

Questions and comments ensued.

### ***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

## DELINQUENCY AND COURT SERVICES DIVISION – 2

8. 11-29(a)(a) From the Interim Director, Department of Health and Human Services  
11-25 (DHHS), requesting authorization to enter into a State/County Contract for Community Youth and Family Aids for 2011 and to accept \$38,003,499 for State corrections charges and community based services.

### **APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Eric Meaux, Administrator, Delinquency and Court Services, DHHS

Questions and comments ensued.

### ***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

9. 11-69 From the Interim Director, Department of Health and Human Services  
11-24 (DHHS), requesting authorization to waive the DHHS Request for Proposals (RFP) requirement and enter into a Professional Service Contract with the Jewish Family Services for administrative and fiscal agent services for the Youth Sports Authority Program.

### **APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Eric Meaux, Administrator, Delinquency and Court Services, DHHS

00:40 Madame Chair explained that Jewish Family Services took over Fighting Back, who originally had ownership of this contract. This is just a housekeeping matter in which the contract needs to reflect this change.

Questions and comments ensued.

01:45 Ms. Mary Fertel appeared and provided comments regarding this item.

## SCHEDULED ITEMS:

### ***MOTION BY:(Harris) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

## **DHHS-GENERAL – 2**

10. 10-347(a) **2011 Budget Amendment 1A024:** From the Interim Director,  
INF 11-32 Department of Health and Human Services, submitting an informational  
report regarding the examination of the current parking availability at the  
Coggs Center; options for utilizing additional parking, including the  
possibility of using or acquiring nearby public and private lots; and  
retrofitting the entryway on 13<sup>th</sup> Street to be used for clients wanting  
special access to the Aging and Disabilities Resource Centers.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE  
COMMITTEE)**

### **APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS

- 01:24 Mr. Tietjen stated they are in discussions with the City's Department of  
Neighborhood Services, which manages the preliminary pieces for  
acquiring land. A preliminary plan has been submitted. There are three  
City lots on 13<sup>th</sup> Street and one privately owned lot. The City has been  
petitioned to close 13<sup>th</sup> Street in order to vacate that whole side of the  
building. Depending on the configuration, 80-90 additional parking  
spaces could be acquired. Mr. Tietjen discussed closing Kneeland Street  
for better access to the loading dock. Modifications cannot be made to  
the 13<sup>th</sup> Street entrance just yet due to not knowing what the exact  
configuration will look like, in terms of canopies and making that  
entrance more user-friendly. Modifications will have to wait until the  
final design is complete.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

11. 11HN03 From the Interim Director, Department of Health and Human Services,  
INF 11-14 submitting an informational report regarding the 2011 Contracts for the  
Income Maintenance and Child Care Programs. **(INFORMATIONAL  
ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

## **SCHEDULED ITEMS:**

### **APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Clare O'Brien, Fiscal Management Analyst, BHD, DHHS

00:20 Ms. Lyday identified progress to date in negotiating a new lease at the Cogg's Center for the Milwaukee County Enrollment Services (MILES) unit and the Child Care Services areas, which are part of the State. Due to the State's requested major capital investments for 2011 being taken off the table and the transition of the new Governor, the State's interest is to negotiate a contract for one year as opposed to several years. A couple of things mutually agreed upon by both the State and the County include better signage.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

### **BEHAVIORAL HEALTH DIVISION - 6**

12. 11-5(a)(b) From the Interim Director, Department of Health and Human Services,  
11-20 requesting authorization to terminate the 2011 Purchase of Service Contract with Social Rehabilitation and Residential Resources Inc., and enter into a 2011 Purchase of Service Contract with ARO Behavioral Healthcare Inc., for Targeted Case Management (TCM) services for the Behavioral Health Division.

### **APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:32 Ms. Lyday stated this is a recommendation to terminate the contract with Social Rehabilitation and Residential Resources, Inc., (SRRR), the agency that provided Targeted Case Management (TCM) services for the Behavioral Health Division (BHD). There was a matter of misappropriation of funds by the service provider and a review was done to determine what the best course of action would be to ensure there would not be a break in services for the clients participating in that program. ARO negotiated an agreement with SRRR to pick up providing services to participating individuals for the balance of the year.

Questions and comments ensued.

**SCHEDULED ITEMS:**

***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

13. 11HN04 From the Interim Chief Information Officer, Department of Administrative  
INF 11-10 Services, Information Management Services, submitting an informational  
11-85 report regarding the electronic medical records system. **(Also to the  
Committee on Judiciary, Safety, & General Services.)  
(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE  
COMMITTEE)**

**APPEARANCES:**

Laurie Panella, Interim Chief Information Officer, Information  
Management Services Division, Department of Administrative Services  
Sushil Pillai, Implementation Program Manager, SysLogic  
Geri Lyday, Interim Director, Department of Health and Human Services

01:22 Mr. Pillai indicated the project is now in phase II. He brought the  
Committee up to speed as to what has been accomplished thus far,  
which includes capturing all the requirements for every single entity  
within the Behavioral Health Division (BHD) and the generation of a  
Request for Proposals (RFP). Mr. Pillai explained the RFP process in  
detail and indicated the next step will be the evaluation process.

13:59 The following people appeared and provided comments regarding this  
item:  
Ms. Candice Owley, Wisconsin Federation of Nurses and Health  
Professionals  
Ms. Mary Fertel appeared and provided comments regarding this item.

Questions and comments ensued.

***MOTION BY:(Mayo) RECEIVE AND PLACE ON FILE the informational  
report from the Interim Chief Information Officer dated  
January 4, 2011, regarding Capital Project WO44-  
Electronic Medical Records System. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0



## SCHEDULED ITEMS:

14. 10-284(a) From the Interim Director, Department of Health and Human Services  
INF 11-17 (DHHS), submitting an informational report regarding the 2010 Behavioral Health Division Capital Budget Project and issues regarding the recent Statement of Deficiency (SOD). **(Also to the Committee on Finance and Audit.) (09/22/10: Monthly reports due.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

### **APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:29 Ms. Lyday spoke of the continued progress made with addressing the identified deficiencies, which is 75% complete. Surveyors will continue to evaluate the facility through April of this year. Once complete, evaluations will be done every four years.

***The Committee took no action regarding this informational item.***

15. 11HN05 From the Interim Director, Department of Health and Human Services,  
INF 11-18 submitting an informational report regarding mixed-gender patient care  
11-89 units at the Behavioral Health Division. **(09/22/10: Follow-up report requested.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

### **APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Mary Kay Luzi, Ph.D., BHD, DHHS

00:50 Dr. Luzi provided the Committee with an extensive overview of the information gathered regarding mixed gender unit patient care. She broke the information down into four phases, which are patient perceptions, inpatient staff perceptions, public psychiatric hospital practices, and community stakeholder input. Dr. Luzi shared the results of the four phases and provided recommendations.

Questions and comments ensued.

**SCHEDULED ITEMS:**

***MOTION BY:(Dimitrijevic) RECEIVE AND PLACE ON FILE the informational report from the Interim Director of the Department of Health and Human Services dated January 11, 2011, regarding mixed gender patient care units at the Behavioral Health facility with a referral to the Community Advisory Committee and the Behavioral Health Facility Committee. 5-0***

**AYES:** Dimitrijevic, Rice, Lipscomb, Harris, and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Mayo – 1

16. 11HN06 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the use of fee-for-service agreements by the Behavioral Health Division. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**  
INF 11-16

**APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:20 Ms. Lyday discussed areas identified where they have utilized the fee-for-service network, how many dollars are invested in those areas, and the number of providers.

***The Committee took no action regarding this informational item.***

17. 10-213(a) An adopted resolution by Supervisor West directing the Administrator of the Behavioral Health Division (BHD) to continue collaborative strategies with the District Attorney and the Sheriff to create, where possible, enhanced policies and procedures addressing the safety of patients within County BHD facilities. **(Report from the Community Advisory Board for Mental Health.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**  
INF 11-28

**APPEARANCE:**

Barbara Beckert, Co-Chair, Community Advisory Board for Mental Health

00:43 Ms. Beckert highlighted the efforts and work of the Community Advisory Board and shared the areas of focus along with recommendations for implementation.

Questions and comments ensued.

16:58 Ms. Mary Fertel appeared and provided comments regarding this item.

## **SCHEDULED ITEMS:**

***MOTION BY:(Dimitrijevic) Refer to staff for a report on steps to be taken for implementation of recommendations. 5-0***

**AYES:** Dimitrijevic, Rice, Lipscomb, Harris, and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Mayo – 1

## **STAFF PRESENT:**

County Executive Lee Holloway

Geri Lyday, Interim Director, Department of Health and Human Services

Maria Ledger, Interim Director, Department of Family Care

James Hodson, Chief Financial Officer, Department of Family Care

Jonette Arms, Assistant Director, Department on Aging

Gary Portenier, Program Planning Coordinator, Department on Aging

Mark Stein, Interim Administrator, Disabilities Services Division, DHHS

Liz Finn Gorski, Court Coordinator, Combined Court Related Operation, Children's Court Center

Eric Meaux, Administrator, Delinquency and Court Services, DHHS

Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS

Clare O'Brien, Fiscal Management Analyst, BHD, DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

Laurie Panella, Interim Chief Information Officer, Information Management Services Division, Department of Administrative Services

Mary Kay Luzi, Ph.D., BHD, DHHS

Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 8:07 a.m. to 11:35 a.m.

Adjourned,

***Jodi Mapp***

Committee Clerk

Committee on Health and Human Needs